

# Dental Benefits Guide

**Alachua County Public Schools** 2024

### **Humana**<sub>®</sub>

### HumanaDental Advantage Plus 1S Plan

### Use your HumanaDental benefits

The HumanaDental Advantage Plus S plan has you covered for any circumstance. Whether you simply need quality routine dental care or unexpected dental treatment, you know what to expect.

- No deductibles
- · No claims to file
- · No need to choose a primary care dentist

### Know what your plan covers

Attached is a summary of HumanaDental Advantage Plus S plan benefits which are described in detail in your certificate. You can find your certificate at **Humana.com** or call 1-800-233-4013. Here's what you can expect:

- You have the freedom to select any participating dentist. To select a dental provider from our Advantage Plus network, simply visit **Humana.com**. Once there, you can also check your benefits, email us and get a new or temporary ID card. If you prefer, contact us at 1-800-233-4013.
- Life without claim forms! With HumanaDental Advantage Plus S plan you pay your dentist directly, when applicable.
- Your Advantage Plus network dentist will provide all
  of your dental care and any copayment or discounted
  charges will be paid at the time of service. Except for
  emergency care, treatment received out-of-network in
  not covered.
- You may receive up to a 20 percent discount by using certain participating dentists from our network. Visit HumanaDental.com to find a participating dentist.

### Choose HumanaDental benefits

### Be healthy

Good oral health means more than just an attractive smile. Research shows that oral health, preventive care and regular visits to the dentist is integral to overall health. For example, the Academy of General Dentistry says there is a link between gum disease and heart problems, and the American Academy of Periodontology says severe gum disease can increase blood sugar, increasing the risk among diabetics. The HumanaDental Advantage Plus plan enables you to take better care of your teeth, and you'll pay less doing so.

# Check your dental IQ anytime

Log on to MyDentalIQ.com and take the dental risk assessment that could help trim your total healthcare costs over time. Find out how you can improve your oral and overall health. The dental health risk assessment at MyDentalIQ.com takes minutes to complete, and immediately delivers a scorecard with health tips tailored to you.



### Questions?

Check out HumanaDental.com

Call 1-800-233-4013 anytime for the automated information line or 8 a.m. to 6 p.m. for a Customer Care specialist.

### HumanaDental Advantage Plus 1S Plan

Advantage Plus plans are network-based dental plans that emphasize prevention and cost containment. Members select any participating general dentist in HumanaDental's Advantage Plus network. Care received from an out-of-network dentist (except emergency care) is not a covered benefit. S plan copayments for listed procedures are applicable at participating General Dentist. To find a dentist, call 1-800-233-4013 or look on **Humana.com**.

**Specialists services:** Should members need a specialist, (i.e., endodontist, oral surgeon, periodontist, pediatric dentist), they may be referred by a participating general dentist, or members can self-refer to any participating specialist. For HumanaDental Advantage Plus S plans, copayment amounts are applicable when treatment is performed by participating specialists.

Office visit copay \$5/\$15

#### **Annual maximum**

No annual maximum

### Summary of services

Preven	tive	Member pays	D1515	Space maintainer—fixed, bilateral	
D0120°	Periodic oral examination	no charge	D1520	(limited to child <14)	
D0140° D0145	Limited oral evaluation—problem focus Oral evaluation for a patient under three	ed no charge	D1320	(limited to child <14)\$ 66.00	
D0145	years of age and counseling with primar	?\/	D1525	Space maintainer—removable, bilateral	
	caregiver (limit 1 every 12 months)	no charae		(limited to child <14)	
D0150	Comprehensive oral evaluation—new/	ge	D1550	Re-cement or re-bond space maintainer \$ 12.00	
	established patient (limit 1 every 24 mon	ths) . no charge	D2140 D2150	Amalgam—one surface primary or permanent \$ 24.00 Amalgam—two surfaces primary	
D0160	Limited/comprehensive/detailed and		DZIJU	or nermanent \$ 31.00	
D0170	extensive oral eval (limit 1 every 12 mon	iths) . no charge	D2160	or permanent\$ 31.00 Amalgam—three surfaces primary	
D0170	Re-evaluation—limited problem focused (limit 1 every 12 months)	no charae		or permanent	
D0180	Comprehensive periodontal eval—new/	no charge	D2161	Amalaam—four/more surfaces	
B0100	established patient (limit 1 every 24 mon	ths) . no charge	D2220	primary/permanent	
D0210			D2330	Resin based composite—one surface, anterior . \$ 24.00	
	X-ray intraoral—complete series (limit 1 every 3 years)	no charge	D2331 D2332	Resin based composite—two surfaces, anterior \$ 31.00 Resin based composite—three	
D0220	X-ray intraoral—periapical, first radiograph	NC	DZJJZ	surfaces, anterior\$ 38.00	
D0230	image (limit 9 every 12 months includes D X-ray intraoral—periapical, each additio		D2335	Resin based composite —four or more	
D0230	radiographic image (limit 9 every 12 mon	iths		surfaces, involving incisal angle\$ 45.00	
	includes D0220)	no charae	D2390	Resin based composite—crown anterior \$ 49.00	
D0240	X-ray intraoral—occlusal radiographic in	nage no charge	D2391	Resin based composite—one surface, posterior .\$ 28.00	
D0250	Extra-oral – 2D projection radiographic		D2392 D2393	Resin based composite—two surfaces, posterior\$ 37.00 Resin based composite—three	
	image created using a stationary radiati	on	DZJJJ	surfaces, posterior\$ 46.00	
D0270°	source, and detector	no charge	D2394	Resin based composite—four or more	
D0270°		no charge		surfaces, posterior\$ 56.00	
D0272		no charae	D4341	Periodontal scaling and root planing—per	
D0274°		no charge		quadrant, four or more teeth	
D0277°	Vertical bitewings—7 to 8 radiographic im-	ages . no charge	D4342	(limit 1 per quad every 12 months)	
D0330	Panoramic radiographic image (limit 1		D454Z	Periodontal scaling and root planing—per quadrant, 1-3 teeth	
D0/70	every 3 years)	no charge		(limit 1 per quad every 12 months)\$ 21.00	
D0470 D1110°	Diagnostic casts	no charge	D4355	Full mouth debridement to enable	
D1110°		no charae		comprehensive evaluation and diagnosis	
D1206°		or	D/010	(limit 1 every 5 years)\$ 26.00 Periodontal maintenance (limit 1 every 6	
	child <16)	no charge	D4910	Periodontal maintenance (limit 1 every 6	
D1208°	Topical application of fluoride – excludin	g .	D7111	months, inclusive of D1110 and D1120) \$ 23.00 Extraction coronal remnants deciduous tooth . \$ 20.00	
D12E1	varnish (for child <16)	no charge	D7111	Extraction erupted tooth or exposed root \$ 26.00	
D1351	Sealant—per tooth	<1/1 no chargo		· · · · · · · · · · · · · · · · · · ·	
	(limit 1 per tooth every 12 months for child		Major	Member pays	-
Basic		Member pays	D2510b	Inlay—metallic, one surface\$313.00	
<b>Basic</b> D1510	Space maintainer—fixed, unilateral		D2520b	Inlay—metallic, two surfaces\$355.00	
	Space maintainer—fixed, unilateral (limited to child <14)		D2520b D2530b	Inlay—metallic, one surface\$313.00 Inlay—metallic, two surfaces\$355.00 Inlay—metallic, three or more surfaces\$410.00 Onlay—metallic, two surfaces\$402.00	

D25/25		¢ / 20 00	D/264		
D2543°	Onlay—metallic, three surfaces	\$420.00	D4261	Osseous surgery (including elevation of a full	
D2544°	Onlay—metallic, four or more surfaces	\$437.00		thickness flap and closure) – one to three	
	Inlay—porcelain/ceramic, one surface			contiguous teeth or tooth bounded spaces	
D2620b	Inlay—porcelain/ceramic, two surfaces	\$389.00		per quadrant	)
D2630b	Inlay—porcelain/ceramic, three or		D5110 <sup>d</sup>	Complete denture—maxillary \$642.00	)
	more surfaces	\$414.00	D5120d	Complete denture—mandibúlar\$642.00	)
D2642b	Onlay—porcelain/ceramic, two surfaces	\$403.00	D5130d	Immediate denture—maxillary\$700.00	)
D2643b	Onlay—porcelain/ceramic, three surfaces	\$434.00	D51/10d	Immediate denture—mandibular \$700.00	)
D2644b	Onlay porcelain/ceramic four or	J-J00			
D2044°	Onlay—porcelain/ceramic, four or	¢/(1 00	DE3134	Maxillary partial denture—resin base \$542.00	)
Dacrob	more surfaces	\$461.00		Mandibular partial denture—resin base \$629.00	)
	Inlay—resin based composite, one surface		D5213°	Maxillary partial denture—cast metal—	
D2651b		\$288.00		resin base\$709.00	)
D2652b	Inlay—resin based composite, three or		D5214 <sup>d</sup>	Mandibular partial denture—cast metal—	
	more surfaces	\$303.00		resin base\$709.00	)
D2662b	Onlay—resin based composite, two surfaces.	\$263.00	D5410 <sup>c</sup>	Adjust complete denture—maxillary\$ 35.00	)
D2663b				Adjust complete denture—mandibúlar \$ 35.00	
D2664b		<b>4010.00</b>	D5421c	Adjust partial denture—maxillary\$ 35.00	)
D2001	more surfaces	¢332.00	D5422°	Adjust partial denture—mandibular \$ 35.00	, )
D2710h	Crown resignated composite indirect	\$332.00 \$197.00		Panair hrakan complete dentura haca \$ 70.00	<i>)</i> 1
D2710b		\$107.00	D5510	Repair broken complete denture base \$ 70.00	)
	Crown—resin with high noble metal		D5520	Replace missing/broken teeth—	
D2/21º	Crown—resin with predominantly base metal.	\$432.00		complete denture\$ 59.00	)
D2722b			D5610	Repair resin denture base \$ 76.00	)
D2740b			D5620	Repair cast framework\$ 82.00	)
D2750b	Crown—porcelain fused to high noble metal.	\$466.00	D5630	Repair or replace broken clasp—per tooth \$100.00	)
D2751b		\$434.00	D5640	Replace broken teeth—per tooth\$ 64.00	)
D2752b		\$445.00	D5650	Add tooth to existing partial denture\$ 88.00	)
D2790b			D5660	Add clasp to existing partial denture—per	
D2791 <sup>b</sup>	Crown—full cast predom base metal	\$430.00 \$436.00	טטטט	tooth\$105.00	١
			DF 710e	Debase complete mayillam denture \$201.00	) 1
D2792b		\$434.00	D5/10°	Rebase complete maxillary denture\$261.00	)
D2910	Re-cement or re-bond inlay, onlay, veneer or	ć /4.00		Rebase complete mandibular denture \$249.00	
	partial coverage restoration	\$ 41.00	D5/20 <sup>e</sup>	Rebase maxillary partial denture\$246.00	)
D2920	Re-cement or re-bond crown	\$ 42.00	D5721e	Rebase mandibular partial denture \$246.00	)
D2929	Crown—prefabricated porcelain/ceramic		D5730e	Reline complete maxillary denture \$147.00	)
	crown - primary tooth	\$115.00	D5731e	Reline complete mandibular denture \$147.00	)
D2930	Crown—prefabricated stainless steel.		D5740e	Reline maxillary partial denture	)
	primary tooth	\$115.00	D5741e	Reline mandibular partial denture \$135.00	)
D2931	Crown—prefabricated stainless steel,	Ų113.00	D5750e	Reline complete maxillary denture\$196.00	)
DZJJI	permanent tooth	\$131.00		Reline complete mandibular denture \$196.00	
D2932	Crown—prefabricated resin	\$131.00 \$1/2.00	D5751	Reline maxillary partial denture\$193.00	<i>)</i> ነ
	Codativa filipa	\$142.00	D5700°	Reline maxiliary partial denture	)
D2940	Sedative filling	\$ 44.00	D2/01	Reline mandibular partial denture \$193.00	)
D2950	Core buildup including any pins	\$110.00	D5850	Tissue conditioning maxillary \$ 61.00	)
D2951	Pin retention—per tooth addition restoration.	\$ 23.00	D5851	Tissue conditioning mandibular\$ 61.00	)
D2952	Cast post and core in addition to crown		D6092	Recement implant/abutment supported crown . \$ 42.00	)
D2954	Prefabricated post and core in addition to crown.	\$139.00	D6093	Re-cement or re-bond implant/abutment	
D3220	Therapeutic pulpotomy	\$ 75.00		supported fixed partial denture	)
D3310	Root canal therapy—anterior	\$315.00	D6210 <sup>f</sup>	Pontic—cast high noble metal \$431.00	)
D3320	Root canal therapy—bicuspid	\$385.00	D6211 <sup>f</sup>	Pontic—cast predominantly base metal \$404.00	)
D3330	Root canal therapy—molar	\$497.00	D6212f	Pontic—cast noble metal	)
D3336	Previous root canal therapy—anterior	\$437.00	D6240f		, )
D3340	Previous root canal therapy—diterior	\$ 500 00	D6240f	Pontic porcela fused prodom base motal \$202.00	, 1
	Previous root canal the appropriate	\$500.00		Pontic—porceln fused predom base metal \$393.00	)
D3348	Previous root canal therapy—molar	\$601.00	D6242f	Pontic—porcelain fused to noble metal \$415.00	)
D3410	Apicoectomy/periradicular surgery—anterior .		D6250 <sup>f</sup>		)
D3421	Apicoectomy/periradicular surgery—bicuspid.	\$394.00	D6251 <sup>f</sup>	Pontic—resin with predominantly base metal . \$388.00	
D3425	Apicoectomy/periradicular surgery—molar	\$445.00	D6252 <sup>f</sup>	Pontic—resin with noble metal \$400.00	)
D3426	Apicoectomy/periradicular surgery—each		D6600 <sup>f</sup>	Retainer inlay—porcelain/ceramic, two	
	addtl root	\$148.00		surfaces	)
D3430	Retrograde filling—per root	\$109.00	D6601 <sup>f</sup>	Retainer inlay—porcelain/ceramic, three or	
D4210°	Gingivectomy/gingivoplasty—four or more			more surfaces\$373.00	)
D 1210	teeth, quad	\$358.00	D6602 <sup>f</sup>	Retainer inlay—cast high noble metal, two	
D4211 <sup>c</sup>	Gingivectomy/gingiven/acty 1+02	JJ0.00	DUUUZ	curfaces cast high hobite metal, two	)
D4711,	Gingivectomy/gingivoplasty—1 to 3	¢1E2.00	Decoaf	surfaces\$380.00 Retainer inlay—cast high noble metal, three	,
D/2/2-	teeth, quad	\$153.00	D6603f	ketuiner inlay—cast nigh noble metal, three	`
D4240 <sup>c</sup>	Gingival flap proc—four or more teeth, quad .	\$421.00	D 6 5 5 1 1	or more surfaces\$418.00	)
D4241 <sup>c</sup>	Gingival flap proc—1 to 3 teeth, quad	\$217.00	D6604 <sup>f</sup>	Retainer inlay—cast predom base metal, two	
D4249	Clinical crown lengthening - hard tissue	\$481.00		surfaces\$372.00	)
D4260	Osseous surgery (including elevation of a full		D6605 <sup>f</sup>	Retainer inlay—cast predom base metal,	
	thickness flap and closure) – four or more			three or more surfaces\$394.00	)
	contiguous teeth or tooth bounded spaces		D6606 <sup>f</sup>	Retainer inlay—cast noble metal, two	
	per quadrant	\$680.00		surfaces\$366.00	)
	F = . 4000.00.00	- 000.00		232.22	

Section   Procedum   Section   Sec	D6607 <sup>f</sup>	Retainer inlay—cast noble metal, three or more surfaces\$406.00	D7970 D9110	Excision of hyperplastic tissue—per arch \$27 Palliative treatment dental pain—	72.00
more surfaces. \$403.00  56610? Retainer onlay—cast high noble metal, two surfaces. \$409.00  56611? Retainer onlay—cast predom base metal, two surfaces. \$448.00  56612? Retainer onlay—cast predom base metal, two surfaces. \$448.00  56613? Retainer onlay—cast predom base metal, three or more surfaces. \$407.00  56614? Retainer onlay—cast predom base metal, three or more surfaces. \$407.00  56615? Retainer onlay—cast noble metal, two surfaces. \$49.00  56616? Retainer onlay—cast noble metal, two surfaces. \$49.00  56617. Retainer onlay—cast noble metal, two surfaces. \$414.00  56720? Retainer crown—resin with high noble metal. \$474.00  56721? Retainer crown—resin with predom base metal strainer onlay—cast noble metal. \$450.00  56721? Retainer crown—porcelain fused to high noble metal. \$450.00  56722. Retainer crown—porcelain fused to predom base metal sheep as metal. \$450.00  56731. Retainer crown—porcelain fused to predom base metal. \$450.00  56732. Retainer crown—porcelain fused to predom base metal. \$450.00  56732. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$4	D6608 <sup>f</sup>	Retainer onlay—porcelain/ceramic, two		minor procedure \$ 4	+5.00
more surfaces. \$403.00  56610? Retainer onlay—cast high noble metal, two surfaces. \$409.00  56611? Retainer onlay—cast predom base metal, two surfaces. \$448.00  56612? Retainer onlay—cast predom base metal, two surfaces. \$448.00  56613? Retainer onlay—cast predom base metal, three or more surfaces. \$407.00  56614? Retainer onlay—cast predom base metal, three or more surfaces. \$407.00  56615? Retainer onlay—cast noble metal, two surfaces. \$49.00  56616? Retainer onlay—cast noble metal, two surfaces. \$49.00  56617. Retainer onlay—cast noble metal, two surfaces. \$414.00  56720? Retainer crown—resin with high noble metal. \$474.00  56721? Retainer crown—resin with predom base metal strainer onlay—cast noble metal. \$450.00  56721? Retainer crown—porcelain fused to high noble metal. \$450.00  56722. Retainer crown—porcelain fused to predom base metal sheep as metal. \$450.00  56731. Retainer crown—porcelain fused to predom base metal. \$450.00  56732. Retainer crown—porcelain fused to predom base metal. \$450.00  56732. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$450.00  56752. Retainer crown—porcelain fused to predom base metal. \$4	D6609 <sup>f</sup>	Retainer onlay—porcelain/ceramic, three or	D9215 D9310	Professional consultation by	Liturge
D6612? Retainer onloy—cast predom base metal, two surfaces. \$407.00 Retainer onloy—cast noble metal, two surfaces. \$407.00 Retainer orown—resin with high noble metal. \$407.00 Retainer crown—resin with high noble metal. \$474.00 Retainer crown—resin with high noble metal. \$458.00 Records/Treatment Planning. \$250.00 Orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for class I and Class II cases. Consultation no charge and consultation no charge retainer crown—porcelain/ceramic. \$499.00 Records/Treatment Planning. \$250.00 Orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment of the transitional/dodiescent dentition; Children up to 19 years of age; Up to 24 months of routine orthodontic treatment for Class I and Class II cases. On Comprehensive Orthodontic treatment for Class I and Class II cases. On Comprehensive Orthodontic treatment for Class I and Class II cases. On	D6610 <sup>f</sup>	more surfaces		non-treating dentist	96.00 58.00 26.00
more surfaces. \$448.00  6613' Retainer onloy—cast predom base metal, two surfaces. \$407.00  6613' Retainer onloy—cast predom base metal, three or more surfaces. \$426.00  6614' Retainer onloy—cast noble metal, three or more surfaces. \$399.00  6615' Retainer onloy—cast noble metal, three or more surfaces. \$399.00  6616' Retainer onloy—cast noble metal, three or more surfaces. \$399.00  66170' Retainer crown—resin with high noble metal. \$474.00  66720' Retainer crown—resin with noble metal. \$474.00  66721' Retainer crown—resin with noble metal. \$458.00  66740' Retainer crown—porcelain fused to high noble metal. \$458.00  66750' Retainer crown—porcelain fused to high noble metal. \$486.00  66780' Retainer crown—porcelain fused to noble metal. \$460.00  66791' Retainer crown—porcelain fused to noble metal. \$460.00  66792' Retainer crown—full cast high noble metal. \$458.00  667910' Retainer crown—full cast high noble metal. \$465.00  66792' Retainer crown—full cast high noble metal. \$465.00  66792' Retainer crown—full cast high noble metal. \$465.00  66792' Retainer crown—full cast noble metal. \$465.00  66793' Retainer crown—full cast noble metal. \$465.00  66792' Retainer crown—full cast noble metal. \$465.00  67920' Removal of impacted tooth—soft tissue. \$135.00  67930 Alveoloplasty in conjunction well of machine to the condition of t	D6611 <sup>f</sup>	Retainer onlay—cast high noble metal,	Orthod	· ·	
Befairer onlay—cast predom base metal, three or more surfaces	D6612 <sup>f</sup>	more surfaces\$448.00 Retainer onlay—cast predom base metal,	D8070	the transitional/adolescent dentition;	
Setoiner onlog—cost noble metal, two surfaces   Sayon to surface	D6613 <sup>f</sup>	Retainer onlay—cast predom base metal,		months of routine orthodontic treatment for	
D6720f Retainer crown—resin with high noble metal. \$474.00 metal	D6614 <sup>f</sup>	Retainer onlay—cast noble metal two		Consultation no ch	35.00
Retainer crown—resin with predom base metal	D6615 <sup>f</sup>	Retainer onlay—cast noble metal, three or		Records/Treatment Planning\$ 25	50.00
D6722f Retainer crown—porcelain fused to high noble metal. \$458.00   D6750f Retainer crown—porcelain fused to high noble metal. \$486.00   D6751f Retainer crown—porcelain fused to high noble metal. \$486.00   D6752f Retainer crown—porcelain fused to moble metal. \$458.00   D6752f Retainer crown—porcelain fused to noble metal. \$458.00   D6752f Retainer crown—porcelain fused to noble metal. \$458.00   D6780f Retainer crown—porcelain fused to noble metal. \$458.00   D6780f Retainer crown—full cost high noble metal. \$458.00   D6791f Retainer crown—full cost high noble metal. \$458.00   D7210 Surgical removal of impacted tooth—soft tissue. \$135.00   D7220 Removal of impacted tooth—portisisue. \$135.00   D7230 Removal of impacted tooth—portisisue. \$135.00   D7240 Removal of impacted tooth—portisisue. \$135.00   D7250 Surgical removal of residual tooth roots. \$114.00   D7260 Alveoloplasty in conjunction w/ex		Retainer crown—resin with predom base	D8080	Comprehensive Orthodontic treatment of the transitional/adolescent dentition;	0.00
Retainer crown—porcelain fused to predom base metal.   S453.00	D6740 <sup>f</sup>	Retainer crown—resin with noble metal \$458.00 Retainer crown—porcelain/ceramic \$499.00		months of routine orthodontic treatment for Class Land Class II cases	arao
D6752f Retainer crown—porcelain fused to noble metal \$464.00 D6780f Retainer crown—3/4 cast high noble metal \$458.00 D6790f Retainer crown—full cast high noble metal \$469.00 D6791f Retainer crown—full cast high noble metal \$469.00 D6792f Retainer crown—full cast predom base metal \$445.00 D6792f Retainer crown—full cast predom base metal \$445.00 D6792f Retainer crown—full cast noble metal \$461.00 D6930f Re-cement or re-bond fixed partial denture \$57.00 D7210 Surgical removal —erupted tooth \$108.00 D7220 Removal of impacted tooth—soft tissue \$135.00 D7230 Removal of impacted tooth—completely bony \$250.00 D7240 Removal of impacted tooth—completely bony \$265.00 D7240 Removal of residual tooth roots \$114.00 D7310 Alveoloplasty in conjunction w/extractions—per quad \$97.00 D7320 Alveoloplasty not conjunction w/extractions—per quad \$181.00 D7321 Alveoloplasty not conjunction w/extractions—per quad \$181.00 D7321 Alveoloplasty not conjunction w/extractions—per quad \$153.00 D7320 Incision and drainage of abscess—intraoral \$153.00 D7510 Incision and drainage of abscess—extraoral \$570.00		noble metal\$486.00 Retainer crown—porcelain fused to predom		Records/Treatment Planning\$ 25	50.00
D6790¹ Retainer crown—full cast high noble metal. \$469.00 D6791² Retainer crown—full cast predom base metal \$445.00 D6792² Retainer crown—full cast noble metal \$445.00 D6792² Retainer crown—full cast noble metal \$445.00 D6792² Retainer crown—full cast noble metal \$461.00 D6792² Retainer crown—full cast noble metal \$461.00 D7210 Surgical removal—erupted tooth \$108.00 D7220 Removal of impacted tooth—soft tissue \$135.00 D7230 Removal of impacted tooth—soft tissue \$135.00 D7240 Removal of impacted tooth—completely bony \$179.00 D7241 Remove impacted tooth—completely bony \$211.00 D7250 Surgical removal of residual tooth roots \$114.00 D7310 Alveoloplasty in conjunction w/extractions—per quad \$125.00 D7321 Alveoloplasty in conjunction w/extractions—per quad \$181.00 D7321 Alveoloplasty not conjunction w/extractions—per quad \$181.00 D7321 Alveoloplasty not conjunction w/extractions—per quad \$181.00 D7320 Incision and drainage of abscess—intraoral \$125.00 D7321 Incision and drainage of abscess—intraoral \$120.00 D7320 Incision and drainage of abscess—extraoral \$570.00	D6752 <sup>f</sup>	Retainer crown—porcelain fused to noble	D8090	Comprehensive Orthodontic treatment of	0.00
D7220 Removal of impacted tooth—soft tissue \$135.00 D7230 Removal of impacted tooth—partially bony \$179.00 D7240 Removal of impacted tooth—completely bony \$450.00 D7241 Remove impacted tooth—completely bony \$265.00 D7250 Surgical removal of residual tooth roots \$114.00 D7310 Alveoloplasty in conjunction w/extractions—per quad \$125.00 D7311 Alveoloplasty in conjunction w/extractions—1-3 teeth \$97.00 D7320 Alveoloplasty not conjunction w/extractions—per quad \$181.00 D7321 Alveoloplasty not conjunction w/extractions—1-3 teeth \$153.00 D7510 Incision and drainage of abscess—intraoral \$120.00 D7520 Incision and drainage of abscess—extraoral \$570.00	D6790f D6791f D6792f D6930f	Retainer crown—full cast high noble metal \$469.00 Retainer crown—full cast predom base metal \$445.00 Retainer crown—full cast noble metal \$461.00 Re-cement or re-bond fixed partial denture \$ 57.00		years of age and older; Up to 24 months of routine orthodontic treatment for Class I and Class II cases.  Consultation	narge 85.00
D7250 Surgical removal of residual tooth roots\$114.00 D7310 Alveoloplasty in conjunction w/extractions— per quad\$125.00 D7311 Alveoloplasty in conjunction w/extractions—1-3 teeth\$97.00 D7320 Alveoloplasty not conjunction w/ extractions—per quad\$181.00 D7321 Alveoloplasty not conjunction w/extractions—1-3 teeth\$153.00 D7510 Incision and drainage of abscess—intraoral . \$120.00 D7520 Incision and drainage of abscess—extraoral . \$570.00	D7220 D7230 D7240	Removal of impacted tooth—soft tissue \$135.00 Removal of impacted tooth—partially bony . \$179.00 Removal of impacted tooth—completely bony . \$211.00 Remove impacted tooth—completely bony	D8680	Orthodontic treatment \$230	00.00
D7311 Alveoloplasty in conjunction		Surgical removal of residual tooth roots \$114.00 Alveoloplasty in conjunction w/extractions—			
D7320 Alveoloplasty not conjunction w/ extractions—per quad	D7311	Alveoloplasty in conjunction		b Limit one per tooth every eight years	
D7321 Alveoloplasty not conjunction  w/extractions—1-3 teeth	D7320	Alveoloplasty not conjunction w/		d Limit one every five years	
D7510 Incision and drainage of abscess—intraoral. \$120.00 D7520 Incision and drainage of abscess—extraoral. \$570.00	D7321	Alveoloplasty not conjunction			
	D7520	Incision and drainage of abscess—intraoral \$120.00 Incision and drainage of abscess—extraoral. \$570.00		1 Entire of othe every eight year	

- Your participating general dentist and participating specialist office visit co-payment amounts, if applicable, are shown on your I.D. card.
- Your office visit co-payment is applicable for all dates of service and is in addition to the co-payment amounts listed for covered dental care services.
- Not all participating dentists perform all listed procedures, including amalgams. Please consult your dentist prior to treatment for availability of services.
- Unlisted procedures may be eligible to receive up to a 20% discount. Members may contact their participating provider to determine if any discounts apply. Visit Humana.com to find a participating dentist.
- Additional exclusions and limitations are listed along with full plan information in your Certificate of Benefits.

Insured or administered by Humana Insurance Company, The Dental Concern, Inc., CompBenefits Dental, Inc., CompBenefits Company, HumanaDental Insurance Company, or CompBenefits Insurance Company.



### Humana Dental PPO 14

	If you use an IN-NETWORK	dentist	If you use an OUT-OF-NETWORK dentist	
Calendar-year deductible (excludes orthodontia services)	Individual \$50	Family \$150	Individual \$50	<b>Family</b> \$150
	Deductible ap	plies to all service	es excluding pre	ventive services.
Calendar-year annual maximum (excludes orthodontia services)	\$750			
Preventive services • Routine oral examinations (2 per year) • Bitewing x-rays (2 films under age 10, up to 4 films ages 10 and older) • Routine cleanings (2 per year) • Fluoride treatment (1 per year, through age 14) • Sealants (permanent molars, through age 14) • Space maintainers (primary teeth, through age 14) • Oral Cancer Screening (1 per year, ages 40 and older)	100% no dedu	uctible	80% no deduc	tible
Basic services  • Emergency care for pain relief  • Amalgam fillings (1 per tooth every 2 years, composite for anterior/front teeth)  • Composite fillings (1 per tooth every 2 years, molar teeth)  • Oral surgery (tooth extractions including impacted teeth)  • Stainless steel crowns  • Harmful habit appliances for children (1 per lifetime, through age 14)  • Periodontics (periodontal cleanings 4 per year, scaling/root planing and surgery 1 per quadrant every 3 years)  • Endodontics (root canals 1 per tooth per lifetime and 1 re-treatment)	80% after dec	luctible	60% after ded	uctible
Major services Crowns (1 per tooth every 5 years) Inlays/onlays (1 per tooth every 5 years) Bridges (1 per tooth every 5 years) Dentures (1 per tooth ever 5 years) Denture relines/rebases (1 every 3 years, following 6 months of denture use) Denture repair and adjustments (following 6 months of denture use)	0% after deductible; no benefit		0% after deductible; no benefit	
Orthodontia services	to 20%. Memb	receive a discoun ers may contact t ny discounts are a	heir participating	g provider to

### Humana Dental PPO 14

Non-participating dentists can bill you for charges above the amount covered by your HumanaDental plan. To ensure you do not receive additional charges, visit a participating PPO Network dentist. Members and their families benefit from negotiated discounts on covered services by choosing dentists in our network. If a member visits a participating network dentist, the member will not receive a bill for charges more than the negotiated fee for covered services. If a member sees an out-of-network dentist, coinsurance will apply to the maximum allowable charge of one or more network providers in your geographic area. Out-of-network dentists may bill you for charges above the amount covered by your dental plan.

### Waiting periods

### Voluntary funding: 10+ enrolled employees

Enrollment type	Preventive	Basic	Major	Orthodontia
Initial enrollment, open enrollment and timely add-on	No	No	No	No

### Humana Dental PPO 14

# Feel good about choosing a HumanaDental plan

Make regular dental visits a priority

Regular cleanings can help manage problems throughout the body such as heart disease, diabetes, and stroke.\* Your HumanaDental PPO plan focuses on prevention and early diagnosis, providing four exams and cleanings every calendar year: two regular and two periodontal.

\* www.perio.org

**Go to MyDentalIQ.com** Take a health risk assessment that immediately rates your dental health knowledge. You'll receive a personalized action plan with health tips. You can print a copy of your scorecard to discuss with your dentist at your next visit.

#### Tips to ensure a healthy mouth

- Use a soft-bristled toothbrush
- · Choose toothpaste with fluoride
- Brush for at least two minutes twice a day
- Floss daily
- Watch for signs of periodontal disease such as red, swollen, or tender gums
- Visit a dentist regularly for exams and cleanings

Did you know that 74 percent of adult Americans believe an unattractive smile could hurt a person's chances for career success?\* HumanaDental helps you feel good about your dental health so you can smile confidently.

\* American Academy of Cosmetic Dentistry

### Questions?

Simply call 1-800-233-4013 to speak with a friendly, knowledgeable Customer Care specialist, or visit Humana.com.

# Use your HumanaDental benefits

#### Find a dentist

With HumanaDental's PPO plan, you can see any dentist. Members and their families benefit from negotiated discounts on covered servcies by choosing dentists in the HumanaDental PPO Network. To find a dentist in HumanaDental's PPO Network, log on to Humana.com or call 1-800-233-4013.

### Know what your plan covers

The other side of this page gives you a summary of HumanaDental benefits. Your plan certificate describes your HumanaDental benefits, including limitations and exclusions. You can find it on MyHumana, your personal page at **HumanaDental.com** or call 1-800-233-4013.

### See your dentist

Your HumanaDental identification card contains all the information your dentist needs to submit your claims. Be sure to share it with the office staff when you arrive for your appointment. If you don't have your card, you can print proof of coverage at **Humana.com**.

#### Learn what your plan paid

After HumanaDental processes your dental claim, you will receive an explanation of benefits or claims receipt. It provides detailed information on covered dental services, amounts paid, plus any amount you may owe your dentist. You can also check the status of your claim on MyHumana at **Humana.com** or by calling 1-800-233-4013.

Humana group dental plans are offered by Humana Insurance Company, HumanaDental Insurance Company, Humana Insurance Company of New York, Humana Health Benefit Plan of Louisiana, The Dental Concern, Inc., Humana Medical Plan of Utah, CompBenefits Company, CompBenefits Dental, Inc., Humana Employers Health Plan of Georgia, Inc. or DentiCare, Inc. (d/b/a CompBenefits)

This is not a complete disclosure of plan qualifications and limitations. Your agents will provide you with specific limitations and exclusions as contained in the Regulatory and Technical Information Guide. Please review this information before applying for coverage. The amount of benefits provided depends upon the plan selected. Premiums will vary according to the selection made.



### Humana Dental Traditional Preferred 14

	If you use an IN-NETWORK	dentist	If you use an OUT-OF-NETV	VORK dentist
Calendar-year deductible (excludes orthodontia services)	Individual \$50	<b>Family</b> \$150	Individual \$50	<b>Family</b> \$150
	Deductible ap	olies to all service	es excluding pre	ventive services.
Calendar-year annual maximum (excludes orthodontia services)	\$1,000			
Preventive services Routine oral examinations (2 per year) Bitewing x-rays (2 films under age 10, up to 4 films ages 10 and older) Routine cleanings (2 per year) Fluoride treatment (1 per year, through age 14) Sealants (permanent molars, through age 14) Oral Cancer Screening (1 per year, ages 40 and older)	100% no dedu	uctible	100% no dedu	uctible
<ul> <li>Basic services</li> <li>Space maintainers (primary teeth, through age 14)</li> <li>Amalgam fillings (1 per tooth every 2 years, composite for anterior/front teeth)</li> <li>Composite fillings (1 per tooth every 2 years, molar teeth)</li> <li>Oral surgery (non-surgical extractions)</li> <li>Stainless steel crowns</li> <li>Harmful habit appliances for children (1 per lifetime, through age 14)</li> <li>Periodontics (periodontal cleanings 4 per year, scaling/root planing and surgery 1 per quadrant every 3 years)</li> </ul>	80% after ded	uctible	80% after ded	uctible
Major services Crowns (1 per tooth every 5 years) Inlays/onlays (1 per tooth every 5 years) Bridges (1 per tooth every 5 years) Dentures (1 per tooth ever 5 years) Denture relines/rebases (1 every 3 years, following 6 months of denture use) Denture repair and adjustments (following 6 months of denture use) Oral surgery (surgical extractions) Periodontics (surgical) Endodontics (root canals 1 per tooth per lifetime and 1 re-treatment) Emergency care for pain relief	50% after deductible		50% after deductible	
Orthodontia services	50 percent (no	ntia - Covers chilo deductible) of tl : \$1,000 lifetime	ne covereď orth	odontia

### **Humana Dental Traditional Preferred 14**

Non-participating dentists can bill you for charges above the amount covered by your HumanaDental plan. To ensure you do not receive additional charges, visit a participating PPO Network dentist. Members and their families benefit from negotiated discounts on covered services by choosing dentists in our network. If a member visits a participating network dentist, the member will not receive a bill for charges more than the negotiated fee for covered services. If a member sees an out-of-network dentist, coinsurance will apply to the usual and customary charge. Out-of-network dentists may bill you for charges above the amount covered by your dental plan.

### Waiting periods

### Voluntary funding: 10+ enrolled employees

Enrollment type	Preventive	Basic	Major	Orthodontia
Initial enrollment, open enrollment and timely add-on	No	No	No	No

## Humana Dental Traditional Preferred 14

# Feel good about choosing a HumanaDental plan

Make regular dental visits a priority

Regular cleanings can help manage problems throughout the body such as heart disease, diabetes, and stroke.\* Your HumanaDental Traditional Preferred plan focuses on prevention and early diagnosis, providing four exams and cleanings every calendar year: two regular and two periodontal.

\* www.perio.org

Go to MyDentalIQ.com

Take a health risk assessment that immediately rates your dental health knowledge. You'll receive a personalized action plan with health tips. You can print a copy of your scorecard to discuss with your dentist at your next visit.

#### Tips to ensure a healthy mouth

- Use a soft-bristled toothbrush
- Choose toothpaste with fluoride
- Brush for at least two minutes twice a day
- Floss daily
- Watch for signs of periodontal disease such as red, swollen, or tender gums
- Visit a dentist regularly for exams and cleanings

Did you know that 74 percent of adult Americans believe an unattractive smile could hurt a person's chances for career success?\* HumanaDental helps you feel good about your dental health so you can smile confidently.

\* American Academy of Cosmetic Dentistry

### Questions?

Simply call 1-800-233-4013 to speak with a friendly, knowledgeable Customer Care specialist, or visit Humana.com.

# Use your HumanaDental benefits

### Find a dentist

With HumanaDental's Traditional Preferred plan, you can see any dentist. Members and their families benefit from negotiated discounts on covered servcies by choosing dentists in the HumanaDental Traditional Preferred Network. To find a dentist in HumanaDental's Traditional Preferred Network, log on to **Humana.com** or call 1-800-233-4013.

### Know what your plan covers

The other side of this page gives you a summary of HumanaDental benefits. Your plan certificate describes your HumanaDental benefits, including limitations and exclusions. You can find it on MyHumana, your personal page at **HumanaDental.com** or call 1-800-233-4013.

### See your dentist

Your HumanaDental identification card contains all the information your dentist needs to submit your claims. Be sure to share it with the office staff when you arrive for your appointment. If you don't have your card, you can print proof of coverage at **Humana.com**.

### Learn what your plan paid

After HumanaDental processes your dental claim, you will receive an explanation of benefits or claims receipt. It provides detailed information on covered dental services, amounts paid, plus any amount you may owe your dentist. You can also check the status of your claim on MyHumana at **Humana.com** or by calling 1-800-233-4013.

Humana group dental plans are offered by Humana Insurance Company, HumanaDental Insurance Company, Humana Insurance Company of New York, Humana Health Benefit Plan of Louisiana, The Dental Concern, Inc., Humana Medical Plan of Utah, CompBenefits Company, CompBenefits Dental, Inc., Humana Employers Health Plan of Georgia, Inc. or DentiCare, Inc. (d/b/a CompBenefits)

This is not a complete disclosure of plan qualifications and limitations. Your agents will provide you with specific limitations and exclusions as contained in the Regulatory and Technical Information Guide. Please review this information before applying for coverage. The amount of benefits provided depends upon the plan selected. Premiums will vary according to the selection made.



For PPO and Traditional Preferred Dental Plan Enrollees

# Get access to virtual dental care 24/7 with Teledentix



### When it's urgent, you can see a dentist virtually

Humana members have access to \$0 teledentistry, also known as virtual dental care, with Teledentix, as part of their Humana Dental plan. Teledentistry services allow you to see a dentist within minutes from your computer, smartphone or tablet.

If you're in pain or cannot visit a dentist's office, virtual dental care may be an option rather than a visit to the emergency room.

### How you can use teledentistry

Typically, when you have a teledentistry visit, you will speak with a dental provider through an online video chat or a phone call. You can get access to care from the comfort of your home for a variety of dental needs. Teledentix dentists can:



Write prescriptions for antibiotics or pain medications when needed (Please note, the cost of medications are not covered by your dental plan.)



Perform a visual exam for things like mouth, tooth or jaw pain



Provide instructions on caring for mouth, tooth or jaw pain



Help members determine if they need urgent/emergency care or home care until they can see their dentist



Help members find a dentist if they don't have one or if requested

# Tips to prepare for your Teledentix virtual dental visit

- Register on the Teledentix app, or from your computer at Humana.teledentix.com/c/humanaondemand.
- 2 Fill out any required patient forms before your appointment.
- Make a list of any symptoms, questions or concerns in advance, so you'll be ready to discuss them with your provider.
- 4 Share any prescriptions, over-the-counter medicines or supplements you're currently taking with your provider. If you have a preferred pharmacy, have the name and address handy in case your provider suggests prescription medication.

# To learn more about teledentistry or your Humana Dental benefits, visit Humana.com.

Teledentistry is not available in all states. Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your evidence of coverage for additional details on what your plan may cover or other rules that may apply. Teledentistry services are available on-demand or by appointment to members of all ages, including children and adolescents. Internet access is required for video teledentistry visits. Data fees may apply.

 $\label{thm:proposed_proposed$ 

Dental PPO plans are not offered in all states.

This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our health benefit plans. Our health benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control.



# You and your health



Helping control your diabetes can start with a healthy mouth

**Humana**<sub>®</sub>

**Humana**<sub>®</sub>

# Make regular dental visits a priority

Diabetes has been shown to be adversely affected by gum disease. In addition, diabetics are more likely to develop gum disease. Research shows that oral infections may cause blood sugar to rise and make diabetes more difficult to control.

### How dental health affects diabetes

Diabetes increases your risk of gum disease, cavities, dry mouth, and tooth loss. Gum disease occurs when the tissue around your teeth becomes infected. If left untreated, gum disease can damage the gums and bone around your teeth and eventually may cause tooth loss.

### What can you do?

See a dentist. Make regular dental visits a priority. And if you have diabetes, it's important to tell your dentist, including any medications that you are currently taking. A dentist may be able to recognize early oral health problems that you can't see, and provide appropriate treatment to help slow the progression of the disease.

Practice good dental care every day. Dental care is always important, but even more of a priority if you have diabetes. Healthy gums help prevent bacteria in your mouth from entering your bloodstream, keeping you healthier.

Take an oral health assessment called My Dental IQ<sup>SM</sup> that immediately provides feedback regarding your oral health. You'll receive a personalized action plan with health tips. You can print a copy of your summary to discuss with your dentist at your next visit.

# Tips to help ensure a healthy mouth:

- Use a soft-bristled toothbrush
- · Choose toothpaste with fluoride
- Brush for at least two minutes twice a day
- Floss daily
- Watch for signs of periodontal disease such as red, swollen, or tender gums
- Visit a dentist regularly for exams and cleanings



### Humana



### **Exclusive discounts** for Humana members

We understand the importance of your overall health and that's why we've carefully selected companies to team up with to offer special discounts Humana members can enjoy.



To access your exclusive discounts, sign in to MyHumana.com, go to the "Menu" tab at the top and scroll down to "Coverage" and then scroll down to "Special Discounts".

You have access to a variety of discounts that support your overall health and well-being



Discounts on personalized dental products for things like:

- ✓ Invisible teeth straightening aligners – from your home
- ✓ Innovative dental devices with tracking & personalized feedback
- ✓ Teeth whitening



### > Eye health

Vision care discounts that help you see better:

- ✓ Bladeless and traditional LASIK vision correction
- Exams, glasses, & contacts



### Hearing

Improve your hearing experience with discount options that fit you:

- ✓ Unique online solution for hearing aids and support
- ✓ Professional care in your area with savings up to 60% on hearing aids

Plus, additional discounts for things like weight loss, acupuncture & chiropractic services, massage therapy, fitness devices, identity theft protection and more! Sign in to MyHumana to see all your discounts!















AUDICUS TruHearing®

#### The discounts offered through the Special Discounts Program (the Program) are not insurance or insured benefits.

The Program is subject to change and may be discontinued, without notice and at any time. The Program is only available to eligible Humana members. For any non-vision discounts in the Program, members in New Mexico and Vermont are not eligible. Additional exclusions may apply for members of individual policies. The Program is not available to Medicare or Medicaid members. The discount vendors are third-party vendors. The vendors are solely responsible to you for the provision of these products and services. The discount vendors may impose additional eligibility requirements, including but not limited to: age, valid Social Security number, internet and email access. You should independently review the products and services and the discount vendors before purchasing. Humana's contract with the discount vendors does not eliminate a member of any obligations under the policy or change the terms of the policy. Participation in the Program is voluntary. Humana and the discount vendor, including each party's respective affiliates and subsidiaries, are independent, non-affiliated entities. Humana, its parent and affiliates, expressly disclaims all liability for any care or services rendered by these vendors and all liability if vendors refuse to honor the discounts.

This communication provides a general description of certain identified insurance or non-insurance benefits provided under one or more of our health benefit plans. Our health benefit plans have exclusions and limitations and terms under which the coverage may be continued in force or discontinued. For costs and complete details of the coverage, refer to the plan document or call or write your Humana insurance agent or the company. In the event of any disagreement between this communication and the plan document, the plan document will control.

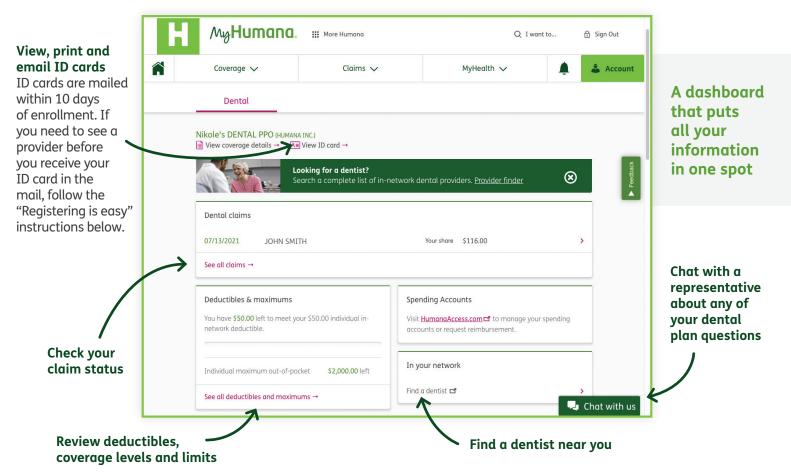




Your personal MyHumana account gives you quick, convenient and secure access to your Humana dental plan information. It's available anytime, anywhere.



### Get quick access to your dental plan



### Registering is easy

- 1. Go to Humana.com/Register and "Start activation now".
- 2. Confirm member information. Enter your member ID number (or Social Security number), date of birth, and ZIP code.
- 3. Create a username, password and security prompt and choose "Next" to finish.



### Use MyHumana anywhere

Download the MyHumana mobile app from your app store. You can also sign up for text message alerts at Humana.com.\*







\* Message and data rates may apply.

### **Important**

### At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion, or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
   Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618
   If you need help filing a grievance, call 877-320-1235 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services,
   Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/
   ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW,
   Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms
   are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

### Auxiliary aids and services, free of charge, are available to you. 877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

### Language assistance services, free of charge, are available to you.

877-320-1235 (TTY: 711)

**Español (Spanish):** Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística. **繁體中文 (Chinese):** 撥打上面的電話號碼即可獲得免費語言援助服務。

**Tiếng Việt (Vietnamese):** Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí. 한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

**Tagalog (Tagalog – Filipino):** Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad.

**Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

**Français (French):** Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique. **Polski (Polish):** Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

**Deutsch (German):** Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

**Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł. العربية (Arabic)

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك